

Warranty Policy

Dear Customer,

Thank you for choosing Sunbolts product.

- **Warranty Specification**

Sunbolts is the brand of BizLink's solar energy connectivity solutions. BizLink warrants "2 years Limited Warranty" of manufacturing and material defects from the date of delivery to the junction boxes (sets), connectors, cables, and cable assemblies (connector assembled with cable) for photovoltaic module and system use (hereafter the "product(s)") sold under BizLink or Sunbolts name/brand.

- **Warranty Description- 2 Years Limited Warranty of Manufacturing and Material Defect**

BizLink warrants the product(s) purchased will be free from the defects of manufacturing and material defects within 2 years from the date of delivery. If during the term of this warranty, the product is found to be defective, then BizLink will, at its sole option repair or replace the purchased product with an equivalent product.

This limited warranty is only valid with conditions listed below:

1. The product must be used, installed or operated within product specification and according to standard procedure printed or written in BizLink/Sunbolts product datasheet and operation manual.
2. Unless otherwise stated, this limited warranty is owned by:
 - a. The original purchaser of the product(s) for its, his, or her own use and not for the purpose of resale.
 - b. The photovoltaic module makers or system installer on which the product(s) are first installed on the photovoltaic module or system.

However, the customer should inform BizLink for transferring of its, his or her right under this limited warranty.

3. BizLink is not responsible, and the customer agrees to bear, the cost of transportation, on-site labor, installation, removal, and reinstallation of the product(s) or related components and service.

- **Terms of Exemption**

This limited warranty does not cover the circumstances or conditions below:

1. The defects or damage caused by the failure to follow BizLink's product data sheet and operation manual.
2. The defects or damage caused by the misuse, abuse, or neglect acts.
3. Modification, repair, or movement done by unqualified operator or technician for assembling or installing photovoltaic module or system.
4. The power surge failure, storm, earth quake, lighting, flood, pest action, accidental breakage or the action of third parties and any events or accidents out of the control of BizLink.

● **Obtaining Warranty Performance**

For warranty service, please contact your sales representative in the regional sales of BizLink/Sunbolts by the contact information available from below URL:

http://www.sunbolts.com/au_main.html#Contact